



Bartender- Role Expectations:

Summary: As an employee partner, working in the role of Bartender, you are an integral part of our service team in any of our outlets. Our Bartenders duty is to not only execute our curated craft beverage menu, but maintain consistency in inventory, production, quality, and service. Member service and rapport is top priority while exemplifying southern hospitality in an upscale club setting.

- The Bartender is responsible for providing the highest quality of beverage production and service to our Members and guests.
- In addition to supporting all Club venues, events and fellow Employee Partners in delivering quality beverages and service, the Bartender maintains the bar, bar service areas and related storerooms in a neat, organized and secure manner.
- Follow the proper procedures for stocking, cleaning and ensuring opening/closing duties to ensure bar readiness at all times.
- Must have a positive outlook and be willing to correct service errors with great personality and hospitality approach.
- Previous fine dining, and or bartending experience required.
- A working knowledge of classic and call cocktails required.
- Must be willing and able to create cocktails to standard as set forth by Harbour Club.
- Complete and comprehensive knowledge of the a la carte menus is mandatory.
- Acquire complete working knowledge of Northstar POS system.
- Responsible for service of food in bar areas or bar top as designated by management.
- Learn and know members names, and greet them promptly as such, in a pleasant manner making them feel at home.
- Follow all service department, club and corporate guidelines and policies as instructed by supervisor and manuals.
- Responsible for maintaining good conduct and safe working protocol
- Possesses a passion for exceeding Member expectations and a commitment to excellence that results in providing the highest quality Member and guest experience.
- Attendance to all scheduled meetings is mandatory.
- Wear a clean and neat uniform as set by Harbour Club standards.
- May be necessary to train on and perform other service related duties as deemed relevant to overall operation of the club. Duties could include inventory counts, cleaning, stocking, greeting, meetings, training, etc.